

ELCA CRM NETWORKVIEWER – shows all connections of a record of any connection-enabled entity in Dynamics CRM in a graphical representation.

WHAT IS THE ELCA NETWORK VIEWER? The ELCA CRM NetworkViewer shows all connections of a record of any connection-enabled entity in CRM in Dynamics 365 in a graphical representation. Information about the connection is shown directly in the graph. For example, it's very simple to get an overview of the network of a contact to discover new opportunities and load additional connections to expand the graph by clicking on a node.

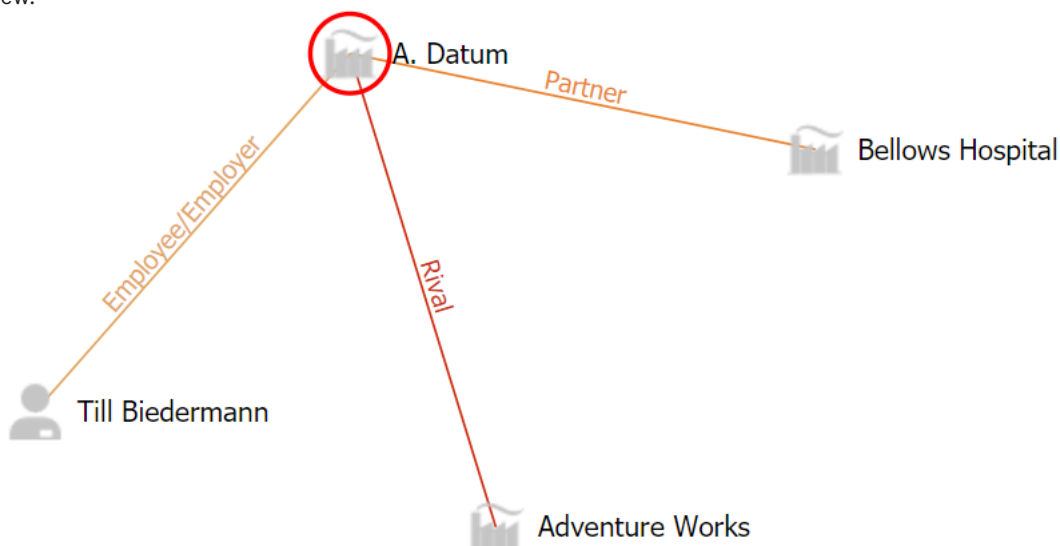
WHAT ARE THE KEY FEATURES? The ELCA CRM NetworkViewer provides you with many features, such as:

- › Filtering: only show the connections you want to see.
- › Automatic organization of the nodes. The nodes of the graph (i.e. the records) are organized and placed automatically in an optimal way. If you prefer, you can turn this off, thus freeze the graph and manually place the nodes.
- › Expand the network just by clicking on a node. If you want to remove a node, just right-click it.
- › Display detailed information on the right side, but also hide the sidebar to get more space for the graph.
- › Directly open a record in CRM.
- › Customize the colors of the connections to create an even better overview.

NETWORKVIEWER

The NetworkViewer can be started from any form of any connection-enabled entity using the NetworkViewer button. The different nodes are organized automatically in the graph.

See our demo video on Youtube:
bit.ly/2rxKAGp



CAN I CUSTOMIZE THE NETWORKVIEWER? Yes, as an administrator you can customize the NetworkViewer in the configuration record. You can customize many behaviours, such as the color of the different connections or the information shown in the NetworkViewer for a specific entity.

WHAT LICENSES ARE AVAILABLE? You can try out the ELCA CRM NetworkViewer without any license, but the number of nodes that are displayed will be limited to 5. If you want an unlimited trial version, you can request a free trial license valid for 10 days. The trial gives you all features of the NetworkViewer.

The full license is sold for CHF 4'900.- (+ VAT). The license is valid as long as the software assurance contract lasts, which also ensures you get all updates for only CHF 980.- (+ VAT) per year.

Contact us at crmsolutions@elca.ch to get a license key.

WHICH VERSIONS OF DYNAMICS CRM ARE SUPPORTED? With the current version of the ELCA CRM NetworkViewer, Dynamics CRM 2015, 2016 as well as Dynamics 365 are supported.

HOW DO I INSTALL THE ELCA CRM NETWORKVIEWER? Just download our solution and deploy the solution to the CRM. When you open the viewer the first time, you'll be asked to enter a license key (trial or full).

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ABOUT ELCA ELCA is one of the biggest independent Swiss full-service providers for business and technology solutions, and a leader in the fields of IT business consulting, software development and maintenance, and IT systems integration. The privately owned company, with more than 900 experts, has branches in Lausanne, Geneva, Berne, Zurich, Basel, Paris, Madrid, Granada, as well as Ho Chi Minh City and Mauritius (offshore development), all operating according to a common process framework.