

# Smart Chatbot

## Our Offer

### Ready-to-use chatbot templates

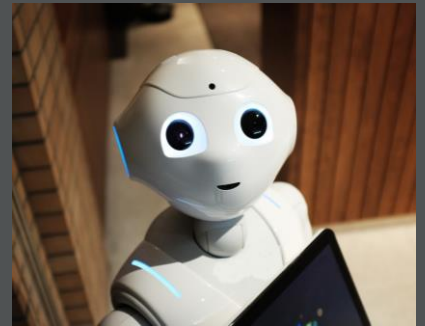
- Help desk
- Banking
- Customer portal
- Transport
- Small talk
- More → Ask us!

Videos about the chatbots can be found on [Vimeo.com/user80575052](https://vimeo.com/user80575052).



### Characteristics

- Automation of business processes with chatbot dialogs based on already existing content such as FAQ pages
- State-of-the-art machine learning models like entity and intent detection or automatic language recognition
- Multilingual capabilities
- Online chat interface for an easy integration into your website
- On-premise, on Microsoft Azure and Amazon Web Services, or hosted on our secure ELCA-Cloud located in Switzerland



## Quick Start

### Your need

- You have a high-level idea about a potential use case
- You want to quickly assess its feasibility and business value

### What we offer

- Analysis of your situation and requirements
- Prototype implementation of a simple use case using your documents and information sources
- Demonstration of the prototype
- A roadmap for another Proof of Concept or a full implementation project

**Duration** 1 week

**Costs** 10'000 CHF (incl. hosting costs)

## Proof of Concept / Value

### Your need

- You have identified use cases
- You want to assess the potential performance and test the integrability into your context and business environment

### What we offer

- Analysis of your situation and requirements
- Implementation of defined use cases using your data and tailor-made machine learning models with Natural Language Processing
- Chatbot accessible for testing
- Analytics tool for past conversations

**Duration** 6 weeks

**Costs** 45'000 CHF (incl. hosting costs)

## Contact

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